11 June 2025

EA Alert: Ensure your workers bring their mobile phones for work pass registration

Dear Employment Agencies

Please ensure your workers bring their mobile phones to Hall C for us to help them set up their digital work pass. This will enable immediate access to their work passes.

What you need to do

1. Have workers download these apps before arriving:

   - Singpass

   - SGWorkPass

2. Ensure your workers bring their mobile phones with active Singapore mobile numbers to Hall C. Otherwise, please help them with the digital work pass setup once they have their mobile phones.

The setup process takes only **10-15 minutes**.

SGWorkPass benefits

With SGWorkPass, your workers can:

- Open bank accounts and access other banking services e.g. remittances.

- View their pass details without scanning the QR code on the card.

- Use digital work pass to show employment status.

- Receive important messages from MOM and other government agencies.

- Lower the risk of lost or damaged cards by using their digital work pass instead.

- Enjoy greater data privacy with more sensitive information provided on the app after authentication

For more information on SGWorkPass, you can visit go.gov.sg/sgworkpass.

This is a system-generated email. Please do not reply to this email address. For any enquiries, you can contact us at mom_wpd@mom.gov.sg.

Yours sincerely
Digital Services Branch
Work Pass Division